



**80+**

Attendees



**8+**

Free Training Sessions



**26**

Countries



**60+**

Customers



## Arrival day / Welcome Get Together

Sponsored by MINT for all UCON attendees

**Monday, September 2<sup>nd</sup> 19:00 – 22:00**

The Graceland Guesthouse Hotel, “Founders Room” (turn right when entering lobby from roadside)

## Conference Day 1

**Tuesday, September 3<sup>rd</sup>**

**FedEx Experience Center, Grand Auditorium**

Memphis, Tennessee 38116, USA



**Free Shuttle between The Graceland Guesthouse Hotel and FedEx Experience Training Center provided.**

8:30	<i>Departure Shuttle Bus to FedEx Experience Center</i>	
9:00	Registration	
09:30	Welcome Address	Frank
09:45	Customer Introduction	All
10:30	MINT Keynote	Jörg/Christian
11:15	<i>Coffee Break</i>	
11:30	MINT Roadmap	Jörg/Christian
12:30 – 13:30	<i>Lunch provided by MINT</i>	
13:30	Customer Spotlight Sessions I <ul style="list-style-type: none"> <li>• FedEx – MINT V12 Migration Update &amp; MINT Hacks</li> <li>• JetBlue – Automation using event handlers</li> <li>• SAS – MINT as core system in Technical Training</li> </ul>	Marianne O'Connor TJ Rolland Gunnar Andersson
14:45	<i>Coffee Break</i>	
15:15	MINT Feature Sessions I <ul style="list-style-type: none"> <li>• Development and QA Approach at MINT</li> <li>• What is new in Version 13</li> <li>• Release cycles/Update Policy/Business Continuity and Disaster Recovery</li> </ul>	Sebastian Gilberto Lenny
16:30	Briefing Evening Event	
16:45	<i>Departure Shuttle Bus to Graceland Guesthouse</i>	
18:30	<i>Departure Graceland Guesthouse to Evening Event</i>	
19:00 – 23:00	<b>Evening Event</b> (Lafayette Music Room, see info below)	
23:30	<i>Departure Coach to Graceland Guesthouse</i>	

## Conference Day 2

Wednesday, September 4<sup>th</sup>

FedEx Experience Center, **Grand Auditorium**  
 Memphis, Tennessee 38116, USA



**Free Shuttle between The Graceland Guesthouse Hotel and FedEx Experience Training Center provided.** (Departure time from Hotel to FedEx is 8:30 am, departure time from FedEx back to the hotel is 4:45 pm).

8:30	<i>Departure Shuttle Bus to FedEx Experience Center</i>	
09:00	Customer Spotlight Sessions II <ul style="list-style-type: none"> <li>Flight Training International – End of Course Report: Lessons learnt</li> <li>LTG 62 (German Airforce)</li> </ul> Partner Spotlight Session <ul style="list-style-type: none"> <li>Eleks (MINT IT partner company)</li> </ul>	Chuck Hagan Mario Dally  Taras Tovstyak
10:30	<i>Coffee Break</i>	
11:00	Partner Spotlight Session (continued) <ul style="list-style-type: none"> <li>Mayasoft (MINT IT partner company)</li> </ul> MINT Topics /Feature Sessions II <ul style="list-style-type: none"> <li>Java vs. Alternatives: MINT Java Strategy</li> <li>MINT OPS / Support Topic – best practice</li> <li>myMINT App Spotlight</li> </ul>	Sergio Estupiñan  Sebastian Lenny Gilberto
12:30 - 13:30	<i>Lunch provided by MINT</i>	
13:30	Discussion Rounds and On-Demand Demos with MINT Experts <ul style="list-style-type: none"> <li>Report Builder</li> <li>FormBuilder</li> <li>Scheduling in MINT</li> <li>Work Rules</li> <li>Qualification and Currency Setup</li> <li>MINT API, XML, Event Handlers</li> <li>Java Strategy</li> <li>MINT for Maintenance Organizations</li> <li>MINT Support / OPS</li> <li>MINT Jupyter Reports /</li> <li>MINT Version 13 Demo station</li> <li>myMINT App</li> </ul>	Christoph Holst Nicholas Denton Amanda Moore Juan Gomez Wolfgang Becker Ishan Raharjo Sebastian Gebhardt Klaus S.K. Lenny Bowen Kenneth/C. Hollmann Gilberto/Kennedy Giancarlo Ramos
15:00	<i>Coffee Break</i>	
15:30	Feedback and Wrap-Up <ul style="list-style-type: none"> <li>- 4 Groups with customers</li> <li>- 15 minutes' group work</li> <li>- Presentations (5 x 10 minutes)</li> </ul>	All
16:15	Final remarks	Frank / C. Popp
16:30	Info and registration for training sessions	
16:45	<i>Departure Shuttle Bus to Graceland Guesthouse</i>	

## Training Sessions Day 3

**Thursday, September 5<sup>th</sup>**

### FedEx Experience Center

Memphis, Tennessee 38116, USA

**Free Shuttle between The Graceland Guesthouse Hotel and FedEx Experience Training Center provided.** (Departure time from Hotel to FedEx is 8:30 am, departure time from FedEx back to the hotel is 4:45 pm).

### 8:30 Departure Shuttle Bus to FedEx Experience Center

Time	Auditorium	Room 1	Room 2	Room 3	Room 4
09:00 10:30	<b>Report Builder "There's safety in numbers – show it"</b> Christoph Holst"	<b>Work Rules</b> Juan Gomez	<b>Qualification and Currency Setup</b> Wolfgang Becker	<b>Jupyter Reports</b> Kenneth Blakley	Meeting Time with MINT Management
10:30 10:45	<i>Coffee Break</i>				
10:45 12:15	<b>Report Builder "There's safety in numbers – show it"</b> Christoph Holst"	<b>Work Rules</b> Juan Gomez	<b>Qualification and Currency Setup</b> Wolfgang Becker	<b>Jupyter Reports</b> Kenneth Blakley	Meeting Time with MINT Management
12:15 13:15	<i>Lunch provided by MINT</i>				
13:15 14:45	<b>FormBuilder Basics</b> Nicholas Denton	<b>Scheduling in MINT</b> Amanda Moore	<b>Integration: MINT API, XML, Event Handlers</b> Ihsan Raharjo	Meeting Time with MINT KeyAccounts	Meeting Time with MINT Management
14:45 15:00	<i>Coffee Break</i>				
15:00 16:30	<b>FormBuilder Basics</b> Nicholas Denton	<b>Scheduling in MINT</b> Amanda Moore	<b>Integration: MINT API, XML, Event Handlers</b> Ihsan Raharjo	Meeting Time with MINT KeyAccounts	Meeting Time with MINT Management

### 16:45 Departure Shuttle Bus to Graceland Guesthouse Hotel

## Training Sessions Day 4

**Friday, September 6<sup>th</sup>**

**FedEx Experience Center**

Memphis, Tennessee 38116, USA

**Free Shuttle between The Graceland Guesthouse Hotel and FedEx Experience Training Center provided.** (Departure time from Hotel to FedEx is 8:30 am, departure time from FedEx back to the hotel is 4:45 pm).

### 8:30 Departure Shuttle Bus to FedEx Experience Center

Time	Auditorium	Room 1	Room 2	Room 3	Room 4
09:00 10:30	<b>Report Builder "There's safety in numbers – present it"</b> Christoph Holst	<b>Scheduling in MINT</b> Amanda Moore	<b>Integration: MINT API, XML, Event Handlers</b> Ihsan Raharjo	Meeting Time with MINT KeyAccounts	Meeting Time with MINT Management
10:30 10:45	<i>Coffee Break</i>				
10:45 12:15	<b>Report Builder "There's safety in numbers – present it"</b> Christoph Holst	<b>Scheduling in MINT</b> Amanda Moore	<b>Integration: MINT API, XML, Event Handlers</b> Ihsan Raharjo	Meeting Time with MINT KeyAccounts	Meeting Time with MINT Management
12:15 13:15	<i>Lunch provided by MINT</i>				
13:15 14:45	<b>FormBuilder Advanced</b> Nicholas Denton	<b>Work Rules</b> Juan Gomez	<b>Qualification and Currency Setup</b> Wolfgang Becker	<b>Jupyter Reports</b> Kenneth Blakley	Meeting Time with MINT Management
14:45 15:00	<i>Coffee Break</i>				
15:00 16:30	<b>FormBuilder Advanced</b> Nicholas Denton	<b>Work Rules</b> Juan Gomez	<b>Qualification and Currency Setup</b> Wolfgang Becker	<b>Jupyter Reports</b> Kenneth Blakley	Meeting Time with MINT Management

### 16:45 Departure Shuttle Bus to Graceland Guesthouse Hotel



## Training Sessions Descriptions

### Form Builder (Basics and Advanced)

In this training, which will be available in two half-day sessions, one for basic users and one for advanced Form Builder experts, we will look at form basics as well as advanced form building tips and tricks for the creation of forms in MINT. The dynamic form feature, form behaviors and correctly linking the forms to data sources allow to create fully functional performing evaluation and data input tools for your training organization.

### Report Builder "There's safety in numbers – show it"

The MINT Report Builder combines flexible reporting and feature-rich design capabilities which allow you to run advanced queries, apply robust filtering options, and, at the same time, control the look and style of report content. During this training, we will be looking at some new Report Builder features available in Version 13 (upcoming version release). You will learn how to pass parameters to sub-reports and best Report Builder practices & examples from our customer community.

### Report Builder - "There's safety in numbers – present it"

During this training, you will be learning about best Report Builder practices from our customer community and how to use reports in Event Handlers & for interfacing.

### Qualification and Currency Setup

During this training, you will learn how to correctly configure qualifications and currency – tips and tricks to make record keeping more efficient.

### Work Rules

MINT TMS brings a standard set of preconfigured work rules that can be used to optimize resource allocation in automatic scheduling for example. However, is it possible to edit these rules or create your own? Yes, it is, and we show you in this training not only how it is done but also what the work rules can do for your training operation.

### Integration: MINT API, XML, Event Handlers

Integration with other systems is critical for many training organizations. With the knowledge of how to use the MINT API, Event Handlers and XML commands, you can build communication layers between MINT and 3rd party systems on your own. This training will provide some insights on how this is done and will also spotlight best practices to avoid system overload and frustration.

### Jupyter Reports

In this training, we will look at the powerful capabilities of the Jupyter Notebook that will bring working with your queries and reports to a new level. You will learn how to collect the data, analyze it, prepare statistics, as well as store and share resulting files in different formats, using the Jupyter Notebook extension in the Report Builder. You will also learn how to visualize reports, created with the Jupyter extension, in the myMINT App.

### Scheduling in MINT

MINT scheduling capabilities are powerful and allow very flexible approaches on how to achieve certain results. This training aims to remind our users about some scheduling “best practices” and provide some tricks and tips for schedulers and those that are challenged with complex and ever-changing training tasks every day.

## Hotel

### The Graceland Guesthouse Hotel

3600 Elvis Presley Blvd, Memphis, TN 38116, USA

<https://guesthousegraceland.com/>

+1 901-443-3000



To book your room, please use the [booking website](#) of The Graceland Guesthouse.

**DEADLINE to secure the discounted rate 4<sup>th</sup> August 2019**

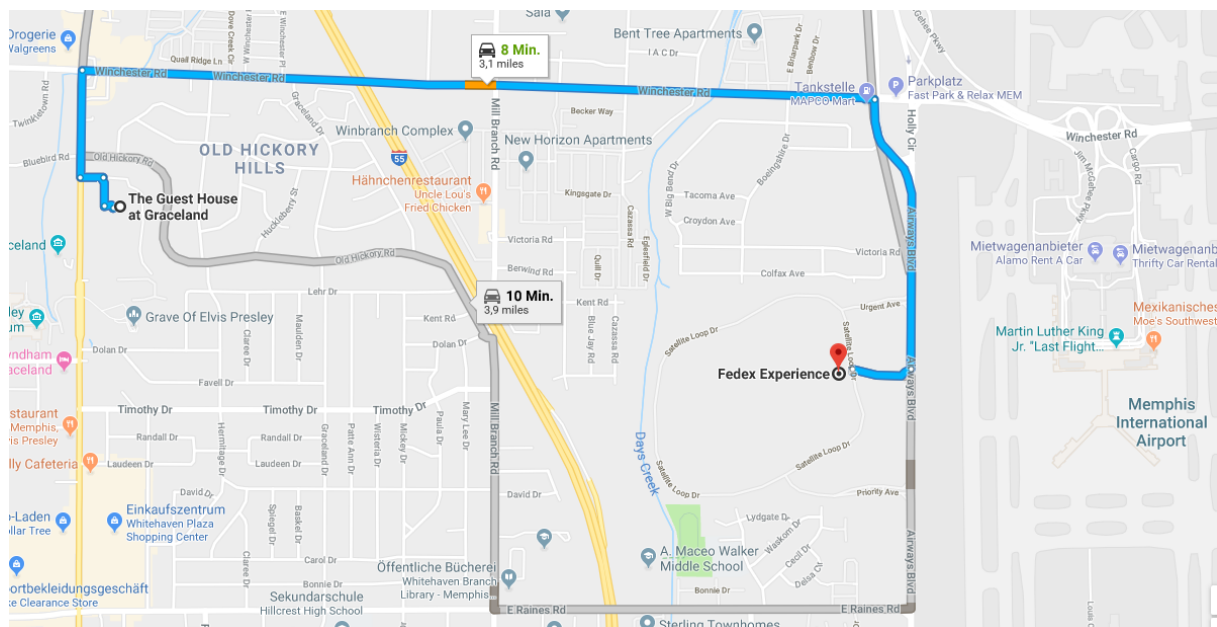
## Conference

### FedEx Experience Center, Grand Auditorium

Memphis, Tennessee 38116, USA



**FREE shuttle service** provided between Graceland Guesthouse Hotel and Conference Location!



## Evening Event

Sponsored by MINT for all UCON attendees

**Tuesday, September 3<sup>rd</sup>**

From 19:00 – 24:00

**FREE shuttle service** provided between Graceland Guesthouse Hotel and Event Location,  
Pickup at Graceland Guesthouse Hotel at 18:30

## Lafayette's Music Room [\(official website\)](#)

During the 1970s, Lafayette's Music Room had a reputation of showcasing musical legends such as Billy Joel, Kansas, Big Star, and Kiss. With Lafayette's reopening, live music back to Overton Square. There are two music sets each night. The first features smooth jazz and blues favorites and the later set cranks it up a bit - all featuring famous local artists. Let's hear some great music and have some wonderful Southern cooking inspired by dishes from the Mississippi Delta down to New Orleans. Join us for a free night with live music, dinner buffet, open bar and a lot of fun!

